



CUSTOMERS FIRST

LDC 2022 INTRODUCTION

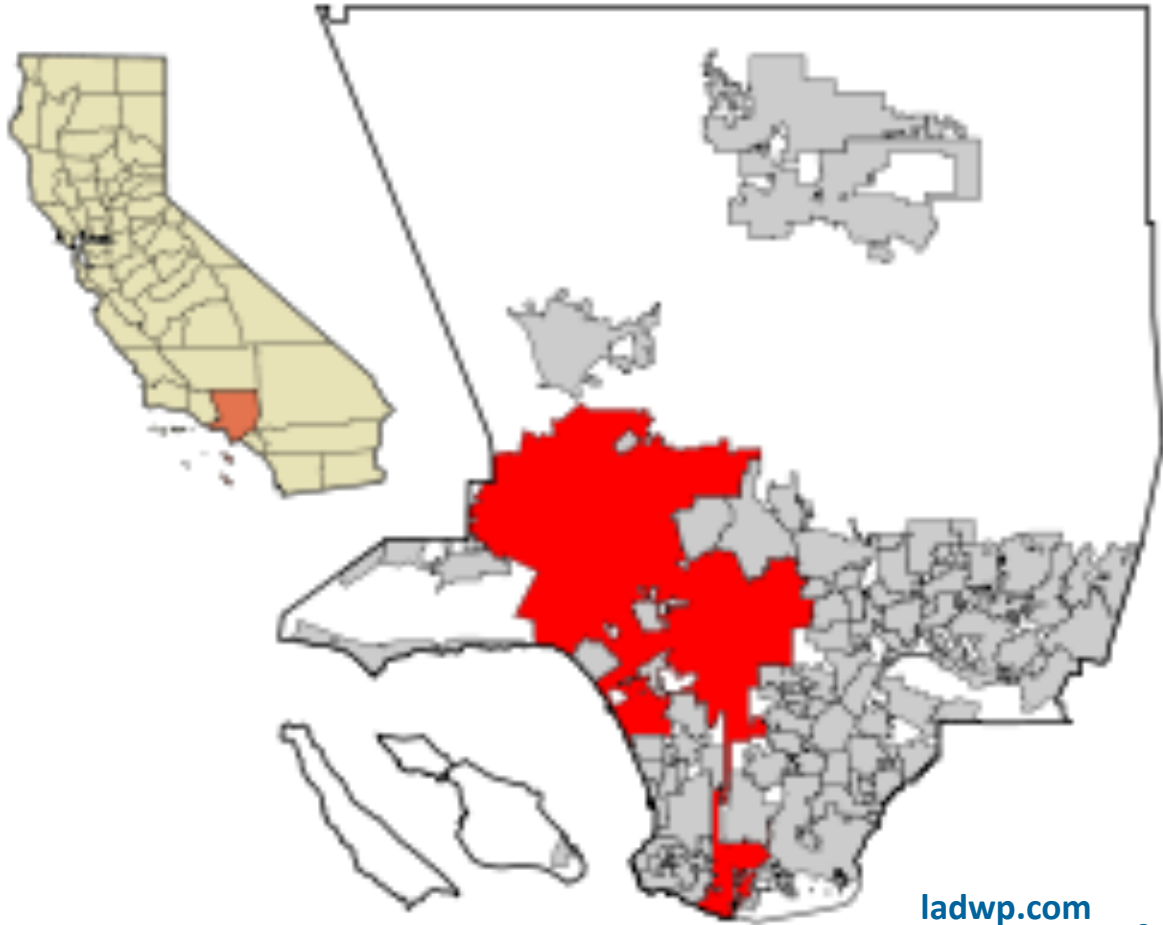
August 17, 2022

Marlon Santa Cruz

Manager of Fuel and Purchased Power

Service Territory

- 465 sq.mi.
- 4 million residents
- 1.54 million power customers
- Workforce: 10,000 employees
- Average gas burn: 67,400,000 Dth/yr



Pipeline Contracts



Challenges

- Pipeline Constraints
- Energy Imbalance Market Participation
 - Burn Forecast
- Price Volatility
- Electric/Gas Harmonization
- Staffing
- Political Environment
- Red tape
- Coal Supply Issues
- Predicting the future
 - Weather
 - Load
 - Renewables
 - Unit availability
 - Market volatility
 - System constraints
 - Human error



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QUESTIONS?